## FACTS

- **1** Volunteer drivers utilize their personal vehicles for trips.
- **2** Wheelchair accessible vehicles are available to transport non-ambulatory persons.
- **3** Volunteer drivers are reimbursed \$0.53 per mile for the entirety of their trip. All mileage reimbursement is tax free.
- **4** Volunteer drivers decide the rules of conduct while transporting in their vehicle. However, we ask that you refrain from smoking in the vehicle with the passenger.
- **5** Volunteer drivers transport passengers throughout Vermont, New Hampshire, and Maine.
- **6** Volunteers must have a registered, inspected and insured vehicle.
- **7** Initially volunteers must be drug tested and random tests will be administered throughout the duration of their service.

#### TITLE VI

Tri-County Transit does not discriminate on the basis of race, color, or national origin in accordance with the Title VI Act of the Civil Rights Act of 1964. If you feel you have been discriminated against, complaints should be directed to TCT Director, 31 Pleasant St, Berlin, NH 03570. Ph. 1–888–997–2020 or with; Title VI Coordinator, NH Dept. of Transportation, P.O. Box 483, 7 Hazen Drive, Concord, NH 03302. Ph. 603–271–3734.

### ADA TITLE II

TCT is committed to complying with all Federal Americans with Disabilities regulations. If you feel you have been discriminated against, complaints should be directed to TCT Director, 31 Pleasant St, Berlin, NH 03570.

TCT will make reasonable modifications to its policies and procedures upon request. To make a request, please call 1–888–997–2020.

This brochure is available in alternative formats upon request.





www.tricountytransit.org



### **VOLUNTEER SERVICE**

Volunteer drivers in our Long Distance Medical Program provide transportation to individuals in need of non emergency medical care to facilities outside our immediate service area.

Coos, Carroll and northern Grafton County have the largest percentage of elderly population



in New Hampshire over the age of 65. As this segment of the population continues to grow the need for non-emergency medical services also grows. With the aid of long distance medical volunteer drivers, we serve those with Medicaid and the segment of this population that does not qualify for Medicaid, and Medicare does not currently have a system in place for non-emergency medical transportation. Volunteer drivers are an important component of our operations, helping us increase access to healthcare. We all have a right to health treatment and lack of transportation should never stand in the way.

# THE BENEFITS

With busy lives, it can be hard to find time to volunteer. However, the benefits of volunteering are enormous to you, your family, and your community. Volunteering can help you find friends, reach out to the community, and learn new skills. In many cases, volunteers are seniors themselves who enjoy driving and are seeking a way to remain active in their community while helping others.

Through our LDM Program, volunteers achieve personal growth and a feeling of accomplishment while enjoying:

- 1. The chance to help passengers retain independent living.
- 2. Mileage reimbursement of .53 cents per mile.
- 3. The ability to set your own schedule.

### THE BASICS

In order to participate as a volunteer driver you must be at least 23 years of age, and have registered, inspected and fully insured vehicle. Volunteer drivers will also be drug tested to begin and then may be selected for random drug testing throughout the duration of their service.

Our service coordinator will take the passenger's appointment information, arrange for transportation with the volunteer.

The volunteer driver will then provide the passenger his/her contact information in the event of a cancellation or change.

On the day of the trip you arrive at your passengers door and begin your journey.



# CONTACT US

603-752-1741 or 1-888-997-2020