RIDER’S GUIDE

Tri-County Transit’s mission is to provide safe transportation to all individuals. In order to ensure our mission is met and our passengers are safe we have implemented the following rules for our buses:

RULES

1. No eating or drinking aboard the bus.
2. No profanity.
3. Must wear seatbelts.
4. No smoking in TCT vehicles.
5. No disruptive behavior.
6. Must stow packages. Packages can not block aisles, doorways, exits and may not occupy a seat.
7. No dangerous weapons may be carried on the vehicle.
8. No conduct which causes damage to the vehicle.
9. No verbally abusive, threatening, or obscene language.
10. No physically abusive, threatening, or obscene conduct.

TITLE VI

Tri-County Transit does not discriminate on the basis of race, color, or national origin in accordance with the Title VI Act of the Civil Rights Act of 1964. If you feel you have been discriminated against, complaints should be directed to TCT Director, 31 Pleasant St, Berlin, NH 03570. Ph. 1-888-997-2020 or with; Title VI Coordinator, NH Dept. of Transportation, P.O. Box 483, 7 Hazen Drive, Concord, NH 03302. Ph. 603-271-3734.

ADA TITLE II

TCT is committed to complying with all Federal Americans with Disabilities regulations. If you feel you have been discriminated against, complaints should be directed to TCT Director, 31 Pleasant St, Berlin, NH 03570.

TCT will make reasonable modifications to its policies and procedures upon request. To make a request, please call 1-888-997-2020.

This brochure is available in alternative formats upon request.

www.tricountytransit.org
**TRI-TOWN FLEX ROUTE**

*Monday through Friday, 8am to 4pm*

Flex routes operate similar to a standard route, stopping at specific times, however our buses can deviate one quarter of a mile for pick ups and drop offs. The Tri-Town Flex Route provides transportation to the general public in the Lancaster, Whitefield and Littleton areas. Our bus stops at approximate times but be aware it may be a few minutes delayed due to deviations.

**FARES**

Ride all day for $3.00. We do provide transportation for Medicaid recipients. Please call our office for information regarding Medicaid scheduled trips.

**REQUEST STOPS (R)**

Some stops along a flex route are listed as Request (R). For an (R) pick up, stand at the designated location where you will be visible to the driver. For an (R) drop off, be sure to let the driver know upon boarding at what (R) stop you would like to be dropped off. Along with picking up or dropping off at (R) stops, flex route buses also deviate up to 1/4 mile from the published routes to pick up or drop off passengers.

**CONTACT US**

603-752-1741 or 1-888-997-2020
TTY 711

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*Stop by Request - Call in advance to schedule a pick up. Notify the driver of a drop off.*